



N O R T H W E S T

COUNTLESS CARS. INDIVIDUAL SATISFACTION.

## BUYER PROTECTION PLAN

DAA Northwest led the auto auction industry with the inception of its Buyer Protection Plan (BPP) thirteen years ago. Today, many auctions across the country offer similar programs, but nobody does it quite like DAA.

Your time should be spent conducting business, not checking cars. That's why our trained professionals road test and inspect your vehicles to uncover any problems that are subject to arbitration - giving you get the security of knowing that repairs to covered items won't cut into your bottom line.

### How it works

1. When signing for your purchase at the auction block, simply request the BPP from our cashier.
2. Check with our front office staff prior to leaving the sale to receive the pass/fail status of your BPP inspection.
3. When the vehicle arrives at your dealership, perform a standard safety and service inspection.
4. If a defect or required repair surfaces in a system or component that is specifically covered by the auction's policy within the required policy time (either 7 or 14 days) we will, at our option, reimburse you or repair the vehicle up to a maximum amount of \$1,000 for 7-day coverage / \$1,500 for 14-day coverage.

### Program options and fees

7-Day Frame & Drive	\$100
14-Day Frame & Drive	\$150
7-Day Drive	\$65
14-Day Drive	\$115
Frame	\$35

If a vehicle fails to pass a BPP inspection, the following fees will be charged to the buyer:

Frame & Drive:	\$50
Drive only:	\$35
Frame only:	\$15

A \$75 fee will be charged to the seller on any vehicle rejected and removed from the sale.

## **BPP Conditions**

*Please see DAA Northwest Rules & Policies for covered systems and additional information*

1. Only "Green Light," "White Light" or "Seller's Warranty" vehicles are eligible
2. DAA must receive notice of any problems by the close of business either seven or fourteen business days following the sale, depending upon the program option purchased. The vehicle must be delivered at the buyer's expense to DAA Northwest for repairs.
3. Verification of diagnosis and repair estimates will be provided by DAA Northwest, or at a shop selected by DAA Northwest. The Auction, at its discretion, will cancel the sale or repair the vehicle.
4. Vehicles that have been damaged or misused after leaving the auction premises or have 100 or more additional miles on the odometer from the time of purchase are disqualified from Buyer Protection Plan eligibility.
5. DAA Northwest is limited to a maximum of \$1,000 for 7-day coverage / \$1,500 for 14-day coverage in U.S. dollars for repair per vehicle.
6. Any compensation, price adjustment or repairs made under the Buyer Protection Plan are subject to DAA Northwest's Terms and Conditions and may change from time to time without notice.
7. Buyer Protection Plan coverage applies to the initial wholesale auction vehicle purchase and is not transferable to any other wholesale or retail transactions.